

7TECH

THE TECHNOLOGY PROCUREMENT SPECIALISTS

CALL2TEAMS INTEGRATION

Microsoft Teams Direct Routing



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Transforming your business through new ways of working

Being future-ready means evolving your digital workplace and enabling ways of working that get the most out of your teams.

Call2Teams featuring Microsoft Teams Direct Routing has all the features and capabilities to give you peace of mind that the next step on your Unified Communications journey will deliver the right outcomes for your business.



Joined up communication tools to boost productivity

Connecting your Microsoft 365 environment to the PSTN means your teams can work effectively wherever they are.



Managed service options to help simplify your estate

With our managed service options the complexity of maintaining our PSTN telephone integration is a thing of the past.



Built to scale quickly

Your secure, cloud-based service can leverage 1Connect's global reach and grow alongside your business.



Secure and reliable design

With back-up paths built-in, you're guaranteed 99.9% call availability on your privately configured service.



A flexible solutions designed for your needs

We can deliver a solution to coexist or integrate with your existing communications estate.



A service that offers value for money

As a cloud-based OpEx model it means you don't need to invest any CapEx upfront.



Taking Microsoft Teams to the next level

By integrating the public telephone network with Microsoft Teams in a single, secure cloud-based system, your team can unlock the added benefits of seamless external communications from any device, anytime, wherever they are located.

Feature Benefits

HASSLE FREE DEPLOYMENT

- ✓ No hardware / Software required resulting in no upfront investment and quick and simple setup

INCREASED PRODUCTIVITY & EFFICIENCY

- ✓ Call2Teams brings together Microsoft collaboration and Hosted PBX all sat within the Microsoft environment. Meaning one single platform for Voice and Collaboration within Microsoft Teams environment
- ✓ Full Call Capability on all devices within MS teams on PC, MAC and mobile to enable for productive remote working
- ✓ IT Administrators only have to manage one single software platform

COST SAVINGS

- ✓ Unlimited call bundle to Local, National & Mobile Numbers equals cost savings against MS current call plan options
- ✓ Cloud based OpEx model requiring no upfront investment for hardware and software. Fixed per user, per month cost meaning always in control of cost and no Bill shocks

FEATURE RICH & FULLY SCALABLE SERVICE

- ✓ Feature and call control enhancements
- ✓ Call bundles including call recording, call reporting and analytics

SECURITY

- ✓ Guaranteed 99.9% call availability
- ✓ Resilient Architecture - Load shared across UK dual data centres

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